



Union Pacific Railroad Employees Health Systems (UPREHS) is committed to improving provider services with quicker reimbursement and more efficient payment reconciliation. Our partnership with Change Healthcare allows the electronic methods of payment below through ECHO Health Inc. (ECHO). The Majority of our providers already work with ECHO.

We have outlined three payment options and any action items needed by your office:

1. **QuicRemit.** QuicRemit will allow your office to process our payments as virtual Visa credit card transactions.
 - a. You will receive your first payment via virtual Visa credit card, which is the default method.
 - b. If you do not wish to continue with the default method, contact ECHO at (877) 705-4230 to opt out and select the payment option below that works best for your practice. You will need to provide your Tax Identification Number (TIN)
 - c. QuicRemit payments are generally received 7-10 days earlier than paper checks since there are no print and mail delays. Your office will receive fax notifications, each containing a virtual Visa card with a number unique to that payment transaction. Once the number is received, you simply enter the code into your office's credit card terminal to process payment as a regular card transaction. If the card is not processed within 30 days, the virtual Visa debit transaction will be voided and a paper check will automatically be sent to your office. Normal transaction fees apply.
2. **EFT/ACH.** EFT/ACH will allow your office to receive payment via electronic funds transfer upon providing your banking account information. Setting up EFT is the fastest and most reliable method to receive payment. You can elect to receive an email notification each time a payment is made to you. To sign up for EFT payments through ECHO Health, Inc., visit their website at view.echohealthinc.com/EFTERADirect/UPREHS and select the option "Enroll using Enrollment Code." Use the **first five digits of your Tax ID** as your enrollment code.
3. **Paper Check.** You may continue to receive paper checks and explanation of payments if you elect to opt out of QuicRemit payments and have not enrolled in EFT/ACH.

You may also visit www.providerpayments.com to access a detailed explanation of payment for each transaction sent to you.

If you have additional questions regarding these payment options please contact our customer service department at 800-547-0421 Monday through Friday, 7:30 a.m. to 3:30 p.m. Mountain Time.